



December 2004

News-line ...



Why oh why does it happen every year ! Christmas is always on 25 December but without fail, it seems to creep up and catch me out every year !!!!! Christmas means different things to different people but I suspect that for all of us it is a time for being with family and friends and just taking time out from the hustle and bustle of very busy lives. For some there will be the celebration of the meaning of



Christmas and for others the chance just to spend time catching up with the latest family gossip

and for some a busier workload than at any other time of the year. !

Take time to look at our latest Training Plan update which covers the period to March 2005. This has been developed to bring our programme into line with Norfolk Youth & Community Service who run their training plan from 1 April to 31 March. You will know that during the year we have been able to develop several new courses as a direct response to our members' needs. If we are not meeting your own or your organisation's training needs, then please advise us. We can then either develop courses specifically to meet your needs or identify existing provision available through other training providers. Also this year in collaboration with Norfolk Youth & Community Service, we have been able to provide bursaries (financial support) to 14 colleagues in the voluntary youth sector to undertake the Norfolk Youth Work Basic Training Scheme. Some funds are still available for this year and if you would like to apply for this kind of help, application forms are available from:-



Jo Zipfel, NYCS, Training Unit, School Lane, Sprowston, Norwich, NR7 8TR. Tel: 01603 485999.

On behalf of the Management Committee, and the Norfolk CVYS Team – Joyce Lincoln, Pauline MacKenzie and Marguerite Smith – may we wish you and your staff and members, an especially Happy Christmas and hope that 2005 will be a peaceful and exciting year for you all.

Mike Tingley
Development Worker.



Content:	Page
• Newslines	1
• Training Opportunities	2
• Training Course Vacancies	3
• Resources	3
• Advertisements	3
• Spotlight on Thalia Theatre Youth	5
• Grant Aid Closing date	5
• Management Committee – Member Profile	6
• Funding Opportunities	7
• Changes at BUILD	7
• Management Cttee. & Membership lists	8
• Events/Diary/Issues	9
• Bitz 'n Pieces	9

Norfolk Council for Voluntary Youth Services
NYCS Training Unit
School Lane
Sprowston
Norwich
Norfolk, NR7 8TR
Tel: 01603 423995 Fax: 01603 416079

TRAINING OPPORTUNITIES –

Training update information at 30th November 2004

Basic Book-keeping

Date and venue to be confirmed - possibly Monday 31st January or Friday 11th February, both in Norwich

Basic Food Hygiene

Saturday 5th February 2005 - 9.30 am to 5 pm
Old School House, Weeting. Examination Fee of £12.

Emergency First Aid

Saturday 29th January - 9.30 am to 3.30 pm - SJA, Ashill, Thetford
Saturday 29th January - 9.30 am to 3 pm - Shrublands Centre, Gorleston
Tuesday 8th & 15th February - 7 to 9.30 pm - SJA, North Walsham
Wed 23rd February and 2nd March - 7 to 9.30 pm - BRC, Coronation Road, Norwich
Saturday 5th March - 9.30 am to 3.30 pm - SJA Meridan Way, Thorpe, Norwich
Saturday 12th March - 9.30 am to 3 pm - NYCS District Resource Base, Kings Lynn

Information & Advice Workshop

Monday 7th March 2005 - 7 pm to 9.30 pm - NYCS Training Unit, Norwich

Introduction to Dealing with Conflict Workshop

Monday 21st February 2005 - 7 to 10 pm - Robertson Barracks, Swanton Morley

More Games and Activities

Monday 31st January - 7 to 9.30 pm - Robertson Barracks, Swanton Morley

REC First Aid Level 1

Date changed to 27th February 2005 - Eagle Canoe, Helford Street, Norwich.

Risk Assessment

Monday 7th February 2005 - 7 to 9.30 pm and
Saturday 19th February 2005 - 10 am to 12.30 pm
Both at NYCS Training Unit, School Lane, Sprowston, Norwich

All courses are free except for Basic Food Hygiene where the £12 examination fee has to be paid by the participant.

SAFE – Child Protection Training Sessions 2005

These courses are for adults who work with Voluntary and Youth Groups. Applicants must be over 18 years of age for these courses.

VENUE: **Shrublands, Magdalen Way, Gorleston, Gt. Yarmouth.**

ALL SATURDAYS 9.30am - 1 pm

February 12	March 12	April 23	May 14
October 15	November 12		

VENUE: **NYCS Training Unit, School Lane, Sprowston, Norwich**

Wednesday 16 February 6 pm - 9 pm

VENUE: **Oak Grove Chapel, 70 Catton Grove Road, Norwich**

ALL SATURDAYS 9.30am - 1 pm

February 26	March 12	April 23	May 21
June 18	October 1	October 29	November 26

VENUE: **The Park High School, Gaywood, King's Lynn**

ALL SATURDAYS 9.30am - 1 pm

February 26	March 19	April 16	May 21
June 11	October 8	November 19	

VENUE: **Queensway Junior School, Thetford**
ALL SATURDAYS 9.30am - 1 pm
5 March 4 June 15 October

Applications for courses should be made as follows:

- **Norfolk CVYS, NYCS Training Unit, School Lane, Sprowston, Norwich, NR7 8TR - 'phone 01603 423995**
- **S.A.F.E. Courses** through Katrina Burton, Norfolk Area Child Protection Committee, The Pineapple, 63 Bracondale, Norwich, NR1 2EE - 'phone 01603 228966 **Cost:** £20 which provides a SAFE pack and 2 free places.

Training Course vacancies

There are vacancies in all Training Courses at the moment now that the Plan extension has been developed which runs until March 2005. Applications available

Resources

Young People Now

This is a magazine produced weekly and which contains some interesting and informative articles which will help keep you in touch with current developments relating to work with children and young people. To view the content log onto their website www.ynpmagazine.com

Information Packs

Information Packs on Healthy Eating produced by the Central Information/Advice Team at the NYCS Training Unit for November 2004, are now available from the Norfolk CVYS office.

Advertisements

Eaton Vale Activity Centre Ltd

(Reg Charity 1073816)

is seeking a motivated and enthusiastic

Senior Instructor

- the post is permanent and full time but a flexible working policy will be required and an annual hours system will be adopted
- be a holder of **British Canoe Union level 2 Coach**, or above, qualification. these qualifications are also desirable
 - SPA (Single Pitch Award) or relevant experience
 - GNAS archery qualification
 - NSRA (National Small -Bore Rifle Association Diploma)

and if not already held, the person appointed must be prepared to work towards gaining.

The job is to lead and coordinate outdoor activities, routine maintenance of equipment and property and site security.

Experience and knowledge of youth/children's work is essential.

Salary: £13,500 pa

For an application pack write, or email:

**The Secretary, Eaton Vale Activity Centre, Eaton Vale,
Church Lane, Eaton, Norwich, Norfolk NR20 4ND or email:
office@eatonvale.co.uk stating your full postal address.**

visit www.eatonvale.co.uk

Closing Date: 14 January 2005

Interview date: 29 January 2005



For those member organisations who operate within the Broadland District Council area

Broadland DC Local Plan Replacement – Public Enquiry.

The Broadland District Local Plan Replacement which was adopted in 2000 looks ahead as far as 2006 and the District Council took the view that it needed to carry out a review to look further ahead to 2011. The outstanding objections from the two formal deposit stages will be considered by an independent inspector either in writing, or if the objector so wishes, presenting their case in person to the Inspector.

The Public Enquiry will be held by the Inspector, Mr. K. Smith BA (Econ) Dip Tp DPA FRTPi ACIS and will begin at 10 am on Tuesday 11 January 2005. It will be held at The Business Base, Drayton Old Lodge, 146 Drayton High Road, Drayton, Norwich, NR6 6AN and is expected to last for up to 9 weeks (subject to finalisation of the programme). Only people who made formal objections to the Council's proposals have an automatic right to speak at the inquiry in support of their objections, but the proceedings will be held in public and it is possible that the inspector may invite other interested persons or parties to comment if he thinks it will help him in forming a conclusion. The plan is available to view on the Council's website www.broadland.gov.uk and there will also be placed on the website a series of Topic Papers outlining an overall approach to key topics.

If you need to find out more about the progress of the local plan replacement or the inquiry timetable, please contact a member of the Council's local plans team in the Policy Unit or the Programme Officer, Malcolm Black who can be contacted on **01603 430532**

The National Youth Theatre Auditions 2005

Following the success of last year's new format for recruiting young actors and technicians interested in joining the company, Workshop-based auditions will again be held at regional audition centres this year. Also this year an online audition/interview procedure has been put in place at www.nyt.org.uk. If you know of any young people who would be interested, please note that the closing date for applications is **January 30 2005**.

The National Youth Agency - Going Global with a new website.

A new website, promising a treasure trove of information for youth workers on a wide range of global issues affecting young people, has been launched by The National Youth Agency (The NYA). The new site www.nya.org.uk/global has been put together by the Global Youth Work Project at the NYA and follows a need identified in two recent surveys.

Topics covered on the site include human rights, globalisation, travel and the lifestyles of young people around the world. There are also extensive listings of resources, events and training opportunities.

Young Men's Project Worker

Salary: A & C 6, £20876 - £24424 pa pro rata (under review)

Hours: Full or part-time –(negotiable but a minimum of 25 hours.) Job share considered

Fixed term contract for 2 years

This is a great opportunity to work with young men promoting personal development and delivering good quality Sex and Relationship Education (SRE).

Based in the Health Promotion team at Great Yarmouth tPCT you will be key to the delivery of the tPCTs strategy of reducing teenage pregnancy. Educated to degree level or equivalent, you will possess a practical understanding of young people and in particular young men. You should have a sound experience of working with these groups in both formal and informal settings. You will understand the factors that effect young people's health, health behaviours and relationships. A Youth Work qualification would be an advantage, as would knowledge of ethnic cultures. Communication skills are crucial to the success of this post along with a non-judgemental attitude and positive regard for young people.

For an informal discussion about this post please call Mark Osborn 07899997462 or Lyn Blizzard on (01493) 856156

For an application pack please call the Human Resources Department on (01493) 845917 quoting reference GY015/04

Closing dates for all applications is 6th December 2004

Interviews will be held on 16th December 2004



Spotlight on **Thalia Theatre Youth**



Thalia Theatre Company is for disabled people with physical/sensory impairments and for people with learning difficulties. We use Physical Theatre that focuses on the body as a tool for communication rather than the spoken word. We have an adult and a youth group for young people aged 14-25 years.

Thalia is the Greek muse of comedy and poetry. Thalia means to 'flourish and bloom'. Our artistic aim is 'theatre for empowerment and social change' and reflects the voices, concerns, aspirations and dreams of our company members. All our work is created from the ideas of the individuals involved. We produce theatre that educates, informs and challenges negative perceptions of disabled people. We use a mix of performance styles to include drama, dance, music and vocal work. We learn skills associated with theatre and performance, and personal and social skills to develop our confidence. We have lots of fun in the process!

Thalia Theatre Youth currently has 11 company members. We have 4 vacancies and welcome disabled and able-bodied new members. We do expect our company members to make a commitment to attend our weekly meetings regularly (in Norwich) and to wear clothes suitable for physical activity.

Thalia Theatre Youth have been registered with the National Association of Youth Theatres. Belonging to an important national organisation such as this will make us more inclusive and allow us to work on new projects, meet other theatre groups and share our skills.

We are busy preparing for our first show to be held at Norwich Playhouse on March 1st 2005, where both groups will be performing. Tickets will be on sale in the New Year. Look out for our publicity material nearer the time. We will also be running some workshops and summer schools during the holidays in 2005. Contact us for more details. Our next workshop will be during half term week in February 2005 where we will be looking at developing 'confidence and assertiveness' skills through theatre activities.

If you would like to Support Thalia Theatre Company in some way we would be most grateful. We are seeking sponsorship and funding to help us become a sustainable organisation. We also welcome volunteers to help out with a range of tasks or you may be someone who just wants to get involved in our work.

You can telephone us on **01603 504969**, e-mail molly@thaliatheatre.co.uk or write to us at **The Charring Cross Centre, 17-19 St John Maddermarket, Norwich. NR2 6DN. Website coming soon!**

Molly Rose-Hutchinson
Artistic Director

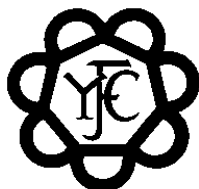
GRANT AID: Please be reminded that the closing date for the next round of Grants is:

15 January 2005.

Application forms can be obtained from Norfolk CVYS office **01603 423995** or from our website www.norfolkcvys.org.uk

Norfolk CVYS – Management Committee - Member Profile

This is the second of our regular features about members of the Norfolk CVYS Management Committee. This edition we have invited **Ches Broom** of **The Federation of Norfolk Young Farmers Clubs** to share with us an insight into her professional life.



When first asked to write this I thought why on earth would anyone want to know about me. Then I realised that everyone receiving this newsletter works for the voluntary sector and whether you are paid or voluntary time is of the essence. It is therefore likely that you will only manage to read the first paragraph so I should now be safe to go on and tell you a little bit about me.

I am a Norfolk lass born and bred in Norwich, attending Thorpe St Andrews High School. I never had any particular ambitions on what I would do with my life, except enjoy it. At sweet sixteen I left school and applied for my first job working for a photography company. I remember the interview today, sitting in the reception area with another four candidates two of which had just finished their A levels at my old school. Imagine my surprise to be offered the job ahead of much older and wiser prospects. Why had I got the job? - because I was a volunteer and had 'qualifications' outside the normal academic sphere.

As a young girl I tried dance classes and girl guides but didn't really take to either – two left feet! And then at thirteen I joined Wymondham Young Farmers and the start to my voluntary and then paid career began.

I was a member of the YFC movement for thirteen years, meeting and marrying my husband – the organisation is well known for being a marriage bureau! During this time I changed jobs twice, firstly to a receptionist at a veterinary surgery and then to running a farm shop, which I did until the patter of little feet were heard. That was in 1994, six months later I was working part time for Norfolk YFC. It was at this point that I got involved in NCVYS and took up a place on the management committee. Initially this was a small organisation but it has always had a lot of potential. It has taken the forward thinking of Chairmen such as James Kearns for it to grow and into the proactive organisation of today. It is a great way of meeting people of like minds and with similar problems, but it is also an organisation of forward planning.

Ten years on and I am still working part time for the Young Farmers, supporting 22 youth clubs in rural areas. Mostly running training programmes, organising competitions and writing copious grant bids. I am also a trustee of the Norfolk Rural Community and sit on the Basic Training Management Group for Norfolk Youth Services. I am also still on the management committee of Norfolk CVYS and hopefully will remain so for many years to come.

Ches Broom
County Organiser

ACORN GRANTS

Community Youth projects can grow from Acorn Grants

If you work with young people in a small voluntary or community group your organisation may be able to apply for an Acorn Grant to benefit the young people. Perhaps you are not involved with a group but have a good idea that would support and develop young people in your area and you would like help to get it off the ground.

Grants totalling £500,000 are available to small groups in Norfolk over the next 2 years for new projects that improve the employment prospects of adults and young people aged 13 and over who are not in employment or education by boosting their confidence and extending their skills. The Acorn Grants scheme has already supported 77 Norfolk projects, paying out more than £650,000 in grants from £500 to £10,000 to small voluntary and community organisations.

Grants can be used to wholly fund a *new* activity related to the broad aim of improving people's employment prospects by increasing their skills and confidence.

Types of projects that have been funded include:

- ~ Providing training, increasing motivation, confidence and interpersonal skills for young people with few or no qualifications;
- ~ Activities for children who are excluded or at risk of exclusion from school;
- ~ Encouraging community co-operation to improve quality of life and the environment;
- ~ Starting not-for-profit businesses that create jobs for local unemployed people or provide services for the benefit of the local community.

"We would particularly like more applications from groups working with people in the rural areas of Norfolk, or groups who are working with young people aged 13-19," said Fay Sheldon, who is the co-ordinator of the scheme for Norfolk County Council. "I will be happy to chat or meet with local groups to explore ideas."

Bidding rounds are quarterly. Acorn Grants are funded by the European Social Fund, and a wide range of local partners, including the County Council, district councils, the Learning & Skills Council, Connexions Norfolk, Business Link Norfolk, and other public bodies.

For further information and application packs

Fay Sheldon, Acorn Grant Co-ordinator, 01603 883827 or 07775695975; email fay.sheldon@norfolk.gov.uk.

BUILD - Major re-construction for local group !!!

After 16 years on site, Liz Ellis has decided to hang up her hard hat and move on.

Liz has been involved with the Norfolk CVYS and the Management Committee for many years, her input has been very valuable and will be greatly missed.

We should like to add our congratulations and good wishes to Liz in her future career, along with the many other organisations who have similarly recognised her efforts and achievements over the years.

All is not lost however, as having served a successful apprenticeship with Norfolk CVYS, currently the Chairman, James Kearns has been appointed Chief Executive of BUILD !!!

But seriously, on behalf of all the Norfolk CVYS membership, we wish both of our very good friends and colleagues every success in their new ventures.

At the AGM held on 10 June 2004 the following were elected to the Norfolk CVYS Management Committee for the year 2004-2005

<i>James Kearns (Chair), EVAC Ltd. Eaton Vale, Church Lane, Eaton, Norwich, NR4 6NN</i>	<i>01603 740141</i>
<i>Terry Byrne (v.chair) Winterton Marine Cadets, 13 Winner Avenue, Winterton on Sea, Gt. Yar. NR29 4BA</i>	<i>01493 393843</i>
<i>Anne Brooks, Girlguiding Norfolk, Eaton Vale. Church Lane, Eaton, Norwich, NR54 6NN</i>	<i>01603 502590</i>
<i>Francesca Broom, Young Farmers Clubs, Easton College, Easton, Norwich, NR9 5DX</i>	<i>01603 748717</i>
<i>Richard Butler, (Treasurer) Norfolk Scouts</i>	<i>01603 502246</i>
<i>Paul Cracknell Norwich Youth for Christ, 3 Brigg Street, Norwich</i>	<i>01603 620678</i>
<i>Richard Draper, Benjamin Foundation</i>	<i>01692 407354</i>
<i>Liz Ellis, BUILD, United Reform Church, Princes Street, Norwich, NR3 1AZ</i>	<i>01603 618029</i>
<i>Graham Hanson, Youth & Community Service, County Hall, Norwich</i>	<i>01603 222616</i>
<i>Nick Jeffery, YMCS Norfolk, Trowse, Norwich</i>	<i>07603 630049</i>
<i>Lt. Shawn Moye Salvation Army, Norwich</i>	<i>01603 724412</i>
<i>Norman Ogden, (co-opted) Classic Majorettes, 25 Stafford Street, Norwich, NR5 8HW</i>	<i>01603 259724</i>
<i>John Sheppard (co-opted) 145 Waterworks Road, Norwich Norfolk NR2 4DF</i>	<i>01603 603880</i>
<i>Lorna Vyse, Robertson Barracks. Swanton Morley. Dereham. Norfolk</i>	<i>01362 627972</i>

**N
O
R
F
O
L
K

C
V
Y
S

M
E
M
B
E
R

O
R
G
A
N
I
S
A
T
I
O
N
S**

as
at
2
Dec
2004

901 Troop Marine Cadets – TS
Fearless
Air Training Corps
Asperger Norfolk

Bacton Youth Club
Benjamin Foundation
Big City Youth Club
Blue Cat Initiative
B. Council King's Lynn & W.
Norfolk
Boys' Brigade
Breckland Young Carers
BUILD
Bunwell Youth Club

Caister Youth & Community Centre
Classic Majorettes
Coltishall & Horstead Y/C
Connect & Co – City Church
Corpusty & Saxthorpe YC
Crusaders

Diocesan Youth Service

Earlham Youth
East Anglian Girls' Flying Corps
East Winch Youth Club
Eaton Vale Activity Centre
Exchange 2

Fouldean Yth Activities Steering Grp
Frettenham Youth Club

Girls' Brigade
GFS (Platform)
Girlguiding Norfolk
Girls' Venture Corps Air Cadets
Great Ellingham Youth Club
Gt. Yarmouth & Waveney
CONTACT
Gt. Yarmouth Christian Youth Grp

Heathlands Youth Club
Hellesdon Youth Club (Club H)
Hempnall YC
Horstead Centre

Lakenham Lions Youth Club
Long Stratton Gym Club

Mancroft Advice Project
Martham Combat Jitsu & Kickboxing
Club
Matthew Project
Methodist Association of Youth
Mile Cross Phoenix Children's Project
Millennium Volunteers Project
Mulbarton Church Youth Group

NACRO
NCH Thetford Family Centre
Norwich & Norfolk Voluntary
Services
Norfolk Army Cadet Force
Norfolk Fire Service Cadets
Norfolk International Project
Norfolk Scout Association
Norfolk Young Carers Project
(Crossroads)
Norfolk Young Farmers
North Elmham Youth Club
North Lynn Discovery Ltd.
North Norfolk District Council
Norfolk & Norwich Families House
Norwich & Norfolk Industrial Project
Norfolk Schools Sailing Assn. (NSSA)
Norwich Youth for Christ
NR5 Project

Out & About Trust (Anglia)

Poringland Parish Council

Rackheath Youth Club
Reffley Youth Drop In
Robertson Barracks Youth Club

Salvation Army
Sea Cadets (Norfolk)
Spooner Row Youth Club
Sporle Youth Club
Sprowston Youth Club
St. Edmunds' Society
St. John's Ambulance
Stalham Dragons Summer
Playscheme
Stanhoe Youth Club
Swanton Morley Youth Club

Take Flight
Taverham Youth Club
Thalia Theatre (Company) Youth
The Joint (Shipdham Joint Yth
Project)
The Norfolk Youth Music Theatre
Toftwood Youth Club

YESU
YMCA Norfolk
Young Carers' Youth Project
Young Citizen's Guild
Youth Clubs Norfolk
Youth of Banham (YOBS)

Walpole Area Community 4 Kids
& Youths
Weeting 21
West Norwich Partnership
Winch Grove Youth Club
Wrenningham YC
Wymondham Baptist Church Yth

EVENTS DIARY / ISSUES

YOUNG PAVEMENT ARTISTS COMPETITION 2005

'Chalk for Cash' - Help find the 2005 National Young Pavement Artists of the Year

Need a new fun way to make money for your youth club ? The theme for 2005 is **'Parks & Gardens'** and the National competition is open to all young people between the ages of 4 and 18. To enter costs £1 for a pitch and chalks, the money raised is split equally between your youth club and for children suffering from Duchenne Muscular Dystrophy, a crippling muscle-wasting disease.

This event has been running for 19 years and is proving very popular among youth clubs. In 2004 over 19,000 young artists enrolled nationwide.

Contact Barbara Bate on 01304 611428 or visit the website www.youngpavementartist.co.uk for more information / enrolment form. These forms must be returned by 3 May 2005.

Bitz 'n Pieces

- **World Congress** : Stirling will host the 2005 World Youth Congress from 30 July to 8 August.
www.scotland2005.org.
- **Bullying** : Durham to tackle anti-gay bullying. Guidelines on tackling homophobic bullying are to be launched in Durham next week to mark Anti-bullying Week. The guidelines, produced by County Durham Anti-Bullying Services, will be sent to schools across the country, but will also be made available to youth workers for possible circulation across the Northeast. Team Manager Tom Cunningham said the service had noticed that there was little reference to homophobic bullying in the county's bullying policies. He added that Section 28, which banned local authorities from promoting homosexuality, also presented an obstacle before it was repealed last year.
Anti-Bullying Week runs from 22-28 November and includes the launch of an anti-bullying web site by the charity BeatBullying and the launch in Nottingham of Text Someone, which uses mobile phones to report bullying. www.nch.org.uk/aba
- **Positive Images** : 'Young People Now' is calling for youth workers, young people, local councils and members of the media to enter its Positive Images Awards. The awards are part of Young People Now's ongoing campaign to improve media coverage of young people in the UK. There are 9 award categories, best news report/feature in local press; best news report/feature in national press; best radio coverage of young people; best TV coverage of young people; best on-line coverage of young people; best publicity campaign by a youth group; best involvement by a young person in promoting positive media coverage; best magazine or web site produced by young people for young people; and most youth friendly local authority.
The media categories can be entered directly by media organisations or by young people or by youth groups who can nominate coverage they have received for an award. The deadline for entries is **9 January 2005**.
For more information on the awards and details about how to enter, visit www.ypnmagazine.com/campaign or contact Young People Now on **020 8267 4793** OR on ynp.editorial@haynet.com
- **Arts Beat** : A snowy winter scene designed by a 14 year old girl with special needs from Southwark, SE London, is set to grace the front of thousands of charity Christmas cards this year. The card is part of learning disability charity Mencap's 2004 Christmas campaign and was created by Celestina Taylor who beat off 2,000 rival entries from young people under 16 with learning difficulties to design the card. The Christmas snow scene is influenced by 16th century Flemish painter Pieter Brueghel. Celestina spent a lot of time in her lunch break completing the painting. The cards will be available through Mencap www.mencap.org.uk
- **Youth Workers** : Young people think youth workers listen to them more than parents or teachers do, a British Youth Council survey found. www.byc.org.uk